



Claim Reassessment Update 1st Quarter 2007 Results

(Posted on www.unum.com 05/02/2007)

Summary – Reserves Established for Reassessment Process

	<u>Multi-State 4Q-2005</u>	<u>California 3Q-2005</u>	<u>Reserve Addition 1Q-2006</u>	<u>Reserve Addition 3Q-2006</u>	<u>Total</u>
Incremental Direct Operating Expense	\$27.5	\$14.3	\$ --	\$ 15.0	\$ 56.8
Benefit Costs from Claims Reopened	44.0	37.3	86.0	310.4	477.7
Benefit Costs for Claims Already in Inventory	40.5	15.4	--	--	55.9
Fine	<u>15.0</u>	<u>8.0</u>	<u>--</u>	<u>--</u>	<u>23.0</u>
Total Before Tax Charges	<u>\$127.0</u>	<u>\$75.0</u>	<u>\$86.0</u>	<u>\$325.4</u>	<u>\$613.4</u>

“Reasonably possible” range of +/- \$60 million

Status of Mailings and Return of RIFs

	<u>Actual at 03/31/07</u>
Total Mailings to Eligible Claimants	290,903
Opt-ins Received (inc. 934 No Notice Mailed)	79,267
Opt-ins with Return Period Open	4,488
Mailings Expired without Opt-in	208,082
Reassessment Information Forms Mailed	79,171
Completed RIFs Received (inc. 84 No RIF Mailed)	21,140
RIFs with Return Period Open	9,373
RIFs Expired	48,742
RIFs to be Mailed	12

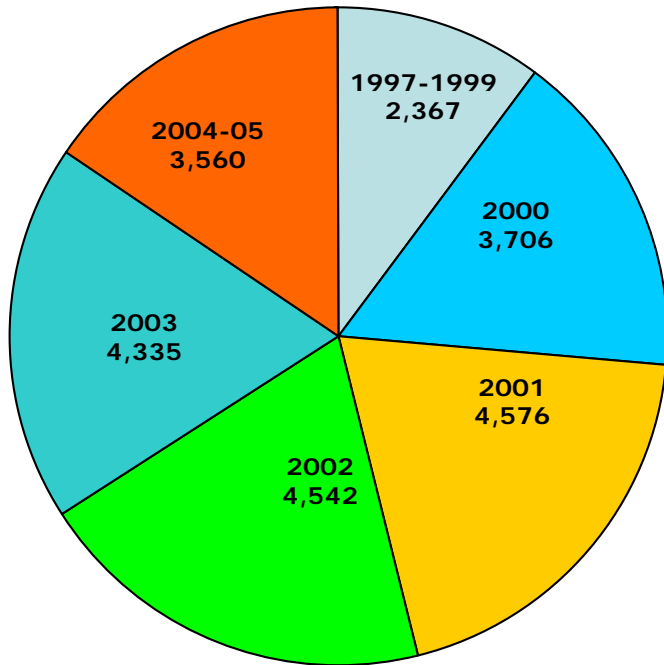
The current estimate of total completed RIFs to be reassessed is 23,086, based on our current assumptions for mailings, rate of opt-in, and rate of completion of RIF's.

Profile of Reassessed Claims

	<u>Actual as of 12/31/2006</u>	<u>Actual 1Q-2007</u>	<u>Actual as of 03/31/2007</u>
Claim Decisions Completed	13,978	3,201	17,179
Initial Decision - "Not Disabled"	49%	53%	50%
% with Social Security Benefits	34%	36%	34%
Results in:			
Overturn Rate	37%	42%	38%
Uphold Rate	63%	58%	62%

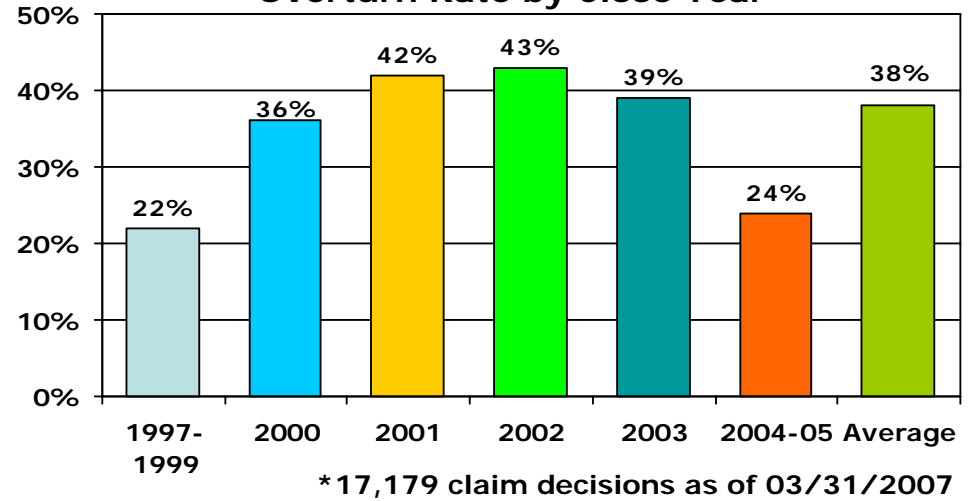
Claim Reassessment Results

Distribution of the Claims Expected to be Reassessed by Close Year



(23,086 Total Estimated Claims)

Overturn Rate by Close Year *



Percent of Claims Reviewed for each Close Year

